



**Lagoon is open for the 2020 Season!**

We are excited to implement a new program that will enable all our Season Passport Holders to submit their own photo for their Season Passport identification card. Listed below is an easy step-by-step process to submit your Season Passport Photo online in order to have it ready for pick up when you visit the Park.

*Please note - once you take your Season Passport Photo your passport is activated for the 2020 season and is NOT eligible to roll over to 2021.*

**Step 1.**

Take Photo (5 Mb jpg maximum). Please use a solid neutral colored background.

The graphic is titled "Lagoon Acceptable Photo Guidelines" and features the Lagoon logo. It displays eight examples of photos with their respective status: a green checkmark for "Do" and a red X for "Too Blurry", "Too Close", "Too Light", "Too Dark", "Obscured", "Too Distant", and "Uncropped".

| Do       | Too Blurry | Too Close   | Too Light |
|----------|------------|-------------|-----------|
|          |            |             |           |
| Too Dark | Obscured   | Too Distant | Uncropped |
|          |            |             |           |

## **Step 2.**

Attach photo with required information:

1. First Name
2. Last Name
3. Season Passport Number *(Located in the upper right corner of Season Passport Voucher)*

## **Step 3.**

**Please submit one photo per email for identification purposes.** Email photo by replying to this email or sending it to [seasonpassphotos@lagoonpark.com](mailto:seasonpassphotos@lagoonpark.com).

## **Step 4.**

Once photo(s) has been approved you will receive an email with a pickup date and instructions.

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**Please note, it will take 48 hours for Lagoon to process and print Season Passport Photo IDs, please plan accordingly. For same day processing please visit Lagoon's onsite Season Passport Photo Area. See Lagoon's website for [operating hours](#).**

To maintain social distancing and avoid crowding at the Park entrance, we have created [a reservation system](#) for guests coming to Lagoon. Guests with Season Passports will be required to [make a reservation online](#). This will speed and simplify the process of entering the Park and obtaining a wristband that will be used to confirm authorization for Park privileges instead of the handstamp.

[Click here](#) to read COVID-19 Guest Expectations.

Please note - this program is likely to evolve as the situation with the novel Coronavirus evolves. Lagoon is doing its best to remain flexible during these challenging times and we appreciate the patience and kindness our guests have shared.

