

GUEST RULES LAGOON AMUSEMENT PARK

In order to promote a comfortable, safe, and family-oriented experience at Lagoon, rules of conduct for guests have been established. Violation of the guest rules may result in corrective action, ejection from the Park, and possible legal prosecution. "Park" means all Lagoon property including the parking lot, perimeter property, Annex building, Lagoon A Beach, Pioneer Village, and Lagoon Campground.

1. There are inherent risks in the participation in or on any amusement ride, device, or attraction. Amusement rides, devices, and attractions are designed to be stressful and may shock, surprise, thrill, or inspire patrons. Patrons best know their own capabilities, limitations, and health, and when participating on an amusement ride, device, or attraction should not engage beyond their capabilities, limitations, or health.
2. Violation of any ride, device, or attraction safety instructions/warnings/restrictions, or the commission of an unsafe act on a ride, device, or attraction is prohibited.
3. Disruptive activities will not be tolerated, including, without limitation:
 - a. Interference with normal Park operations.
 - b. Causing unnecessary inconvenience or annoyance to Park guests.
 - c. Disrupting the normal course of any show or performance with excessive noise or improper behavior.
 - d. Disruptive behavior in any ride, device, or attraction queue line, including entering in front of guests already in line, leaving a line and attempting to re-enter at the same point, or saving a place in line for another guest.
4. The following actions or behaviors are prohibited without exception:
 - a. Use of intrusive or disturbing portable stereos, audio devices, and multi-media devices.
 - b. Possession of firearms, knives, or other weapons of any type as determined by Lagoon.
 - c. Trespass, including illegal entry, climbing fences or entry into restricted or behind the scene areas. Note: Unauthorized entry into ride enclosures to retrieve a lost article or other purpose is extremely dangerous and may result in injury or death. Please contact the ride operator for assistance.
 - d. Destruction or defacing of Park property.
 - e. Solicitation of any kind.
 - f. The resale of tickets.
 - g. Mistreatment or harassment of animals.
5. Shirts and shoes must be worn at all times, except when in Lagoon A Beach. At the sole discretion of Lagoon, swimsuit tops on the midway are discouraged, but may be allowed when worn with other appropriate clothing.
6. Lagoon has an extensive maintenance program for rides, devices, and attractions which assures correct operation and minimizes down time. However, each ride, device, and attraction is a highly technical, custom manufactured piece of equipment with sensitive, redundant safety systems that are computer operated and monitored. For this reason, rides, devices, and attractions do occasionally require adjustment or repair; and replacement parts may not be readily available. Lagoon makes every effort to re-open rides, devices, and attractions as quickly as possible, safety being the first priority. Notice at the Park entrance is posted for rides, devices, and attractions not expected to open for the day.

- a. While we apologize for any inconvenience or disappointment, Lagoon does not offer rainchecks, refunds, or price adjustments for tickets purchased on a day when some rides, devices, and/or attractions are closed for maintenance, repair, or any other technical reason or adjustment.
7. Any behavior or appearance that may be offensive to Park guests is prohibited, including without limitation:
- a. The wearing of offensive or obscene clothing and/or clothing that signifies membership in a gang or potentially disruptive group. Examples of unacceptable attire include:
 - b. Clothing that displays offensive words, phrases, graphics, signs, pictures, or art.
 - c. Clothing made with offensive material (i.e. transparent).
 - d. Clothing which is excessively torn or exposes inappropriate portions of the body such as some bikini tops and bottoms (i.e. G-strings, thongs, etc.).
 - e. NOTE: All clothing is subject to management review and discretion.
 - i. Kissing or other sexual activity.
 - ii. Intoxication and/or illegal drug use.
 - iii. Profane language or obscene gestures.
8. On Lagoon's rides, devices, and attractions, riders shall, at a minimum:
- a. Obey safety instructions/warnings/restrictions posted and verbal instructions given.
 - b. Refrain from acting in any manner which may cause or contribute to injuring yourself or others, including:
 - 1. Exceeding the limits of the rider's health condition and/or ability.
 - 2. Interfering with safe operation of the amusement ride, device, or attraction.
 - 3. Failure to engage and lock any safety devices on a ride, device, or attraction.
 - 4. Disconnecting or disabling a safety device on a ride, device, or attraction.
 - 5. Altering or enhancing the intended speed, course, or direction of the ride, device, or attraction.
 - 6. Using the controls of a ride, device, or attraction designed solely to be operated by the ride, device, or attraction operator.
 - 7. Extending arms and legs beyond the carrier or seating area of a ride, device, or attraction.
 - 8. Throwing, dropping, or expelling an object from or toward a ride, device, or attraction.
 - 9. Getting on or off a ride, device, or attraction except at the designated time and in the designated area.
 - 10. Not reasonably controlling the speed or direction of the rider's person on a ride, device, or attraction that requires the rider to control or direct the rider's person or device.
 - 11. Not fit comfortably within the seat or rider compartment by being properly secured by the rider restraint provided, or not following instructions, signs, warnings, and precautions and how to use all related safety equipment.
 - 12. Due to the nature of Lagoon's rides, devices, and attractions, purses, bags, backpacks, waist packs, hats, selfie sticks, and other loose items are not permitted on rides. It is recommended riders leave all personal belongings in a locker or with a non-rider. Cell phones or other small items must be secured in cargo pockets, zippered pockets, or similar or left with a non-rider or in a locker. Lagoon is not responsible for items left on ride platforms.

9. Smoking is not permitted inside any building, rest room, picnic terrace, ride queue line, or on Park midways, Kiddieland, or Lagoon A Beach. Smoking is permitted in the parking lot and at "Sit and Smoke Stations" conveniently located throughout the Park.
10. At the discretion of Lagoon, animals may be permitted on the Park. Animals must receive proper care, must be leashed at all times, and may not be left unattended. Animals may not be tethered to Park fencing, ride queues, or to board rides. Animals will not be admitted to Lagoon A Beach or the Robert E. Freed Memorial Interactive Fountain. Animal owners are responsible for the care and clean-up of their animal's waste.
11. For safety reasons, Lagoon does not allow wheeled vehicles or recreational wheels to be ridden in the Park. This includes in line or other skates, skateboards, hoverboards, bikes, scooters, Segways, wheeled shoes, and similar devices.
 - a. Lagoon does allow patrons with disabilities to enter the Park with and use standard, unmodified wheelchairs or motorized chairs (collectively "wheelchair"). Lagoon reserves the right to refuse the use of any wheelchair, motorized chair, or other mobility device which in management's opinion, may, because of design or operation, present a perceived risk to the safety of the operator or other patrons. The patron with a disability is responsible for the safe operation and control of the wheelchair. Only the patron with the disability may utilize the wheelchair. Lagoon is not responsible for an unattended wheelchair. Lagoon is neither in control of nor responsible for any damage or injury resulting from a patron's use of any wheelchair.
12. No glass bottles or containers, including alcoholic beverages, are allowed in the Park, except in designated picnic areas. Alcoholic beverages are not allowed in Lagoon A Beach.
13. Barbecue grills (propane, gas, charcoal, etc.) are prohibited.
14. Games have daily and seasonal limits on the number of prizes that can be won by a single guest. Details are available at each game.
15. Lagoon assumes no responsibility for a guest's personal property whether in a picnic area or elsewhere on the Park.
16. No unauthorized parking. Vehicles parked in areas not authorized by Lagoon or in restricted or no parking areas, or parked in such a way as to be a safety hazard or which impede normal flow of traffic will be booted and/or towed at owner's expense.
17. All guests are subject to search.
18. For security and quality assurance, certain areas of the Park are monitored and under surveillance using audio and video equipment.
19. Rain, Inclement Weather, Power Failure. Lagoon does not offer rainchecks, refunds or price adjustments for tickets purchased on an inclement weather day. Some rides, devices, and attractions will close due to weather conditions particularly rain, high winds, and/or lightning. Specifically which rides, devices, and attractions will close or remain open depends on the varying degrees of inclement weather and its effect on each ride, device, and attraction. Those rides, devices, and attractions affected the most are the roller coasters and high rides, devices, and attractions. Lagoon makes every effort to reopen the rides, devices, and attractions as quickly as possible after adverse weather conditions cease, safety being the first priority. Lagoon reserves the right to shut down rides, devices, and attractions, close the Park, and cancel any events or shows due to inclement weather. Upon an interruption of utility service, the first 15 to 30 minutes will be dedicated to necessary ride, device, and attraction evacuations and identification of the cause. Following this initial period, it may require over an hour to determine appropriate corrective action to restore utility service. Should Lagoon experience total failure of utility service for more than one and one half hours, guests will be offered another day at the Park for the face value of their ticket receipt. This offer is good for the earlier of 14 days from the date of the utility failure or the end of the season. Guests

must present their ticket receipt in order to take advantage of this offer. For an interruption of utility service causing partial closure of Park facilities, Lagoon does not provide refunds, rain checks, or price adjustments.

LAGOON EXPRESSLY RESERVES THE RIGHT AT ITS SOLE AND ABSOLUTE DISCRETION TO TAKE WHATEVER ACTION DEEMED NECESSARY TO CORRECT ANY SITUATION IN VIOLATION OF THE ABOVE RULES OR THAT REPRESENTS A THREAT TO OR BREACH OF SAFETY, SECURITY, NORMAL PARK OPERATION, OR THE ENJOYMENT OF GUESTS OF LAGOON.